



zebraconsultants
information technology innovative solutions



company profile

www.zebrac.com

Who We Are

ZEBRA Consultants Ltd is a Business Information Technology company providing IT solutions and services in diverse technologies and markets. In order to make the most out of our solutions and services we partnered up with the industry's most valuable players: Microsoft, Red Hat, Oracle, Cisco, Acronis, VMware, Citrix and Zimbra. These partnerships offer assurance to our customers about the solutions and services we offer and the high quality we constantly strive to provide.



- We are business information technology consultants
- We serve clients across the financial, government and commercial industries
- We deliver the right technology to meet business objectives

How We Differ

ZEBRA team is composed by skilled, certified and passionate professionals committed to drive our customers beyond their expectations. This is achieved by following a customer-driven approach working together with the organizations to solve their most crucial challenges.

- Our People: skilled, passionate, committed
- Our Approach: innovative, customer-driven, flexible
- Our Results: quality, efficiency, effectiveness



What We Offer

Consulting Services

Consulting services is our way of providing outsourcing services to companies that need highly skilled people in their own backyard. There is no need to manage all business functions in-house. Our customers reduce overheads and get access to specialized skills with our consulting services.

Our range of consulting services is very broad and is mainly based on our partnerships with the leading IT vendors. Below we address some of the technologies we offer from each vendor:



- Microsoft Windows Server
 - Microsoft Active Directory
 - Microsoft Exchange Server
 - Microsoft SQL Server
 - Microsoft SharePoint Server
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- Red Hat Enterprise Linux
 - Red Hat Enterprise Virtualization
 - Red Hat Enterprise High Availability / Load Balancing
 - Red Hat Enterprise High Performance Clustering
 - Red Hat Enterprise Linux Desktop
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- JBoss Enterprise Application Platform
 - JBoss Enterprise Web Server
 - JBoss Enterprise Portal Platform
 - JBoss Enterprise SOA Platform
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- Oracle Database
 - Oracle Real Application Clusters
 - Oracle Application Server
 - Oracle SOA
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- Acronis Backup and Recovery Server for Windows
- Acronis Backup and Recovery Server for Linux
- Acronis Backup and Recovery Server Virtual Edition
- Acronis Backup and Recovery Workstation



- VMware vSphere
- VMware Server
- VMware ESXi
- VMware vCenter
- VMware Workstation



- Citrix XenApp
- Citrix XenServer
- Citrix XenDesktop
- Citrix NetScaler
- Citrix Access Gateway



- Cisco Catalyst Switches
- Cisco ASA Firewalls
- Cisco Routers
- Cisco IPS
- Cisco Secure Access Control



- ESET NOD32 Antivirus
- ESET Smart Security



- Zimbra Collaboration Suite
 - Zimbra Desktop
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Maintenance Support Services

We offer a variety of service plans that provide onsite, telephone and email support. These plans enable our customers to focus on their day to day business operations leaving any worries to us. Our maintenance services range from network administration, systems administration, database administration and applications maintenance. Our deep expertise in old and new technologies allows us to support and maintain IT environments in an efficient and effective way.

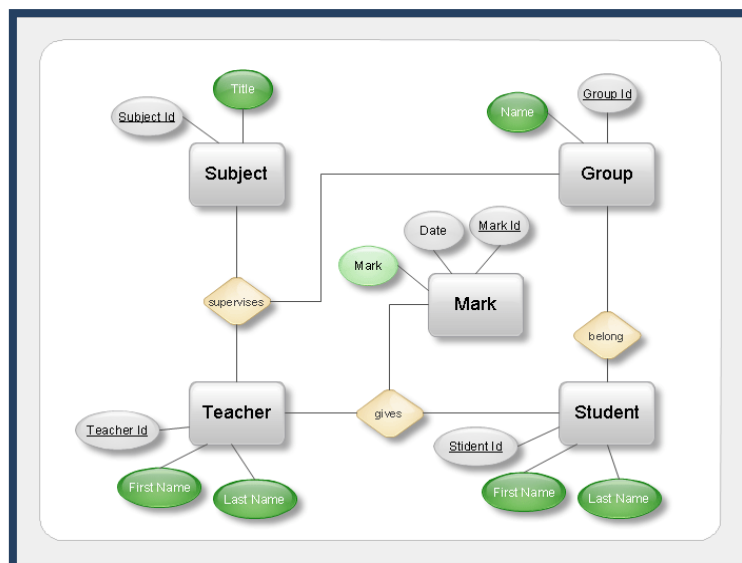
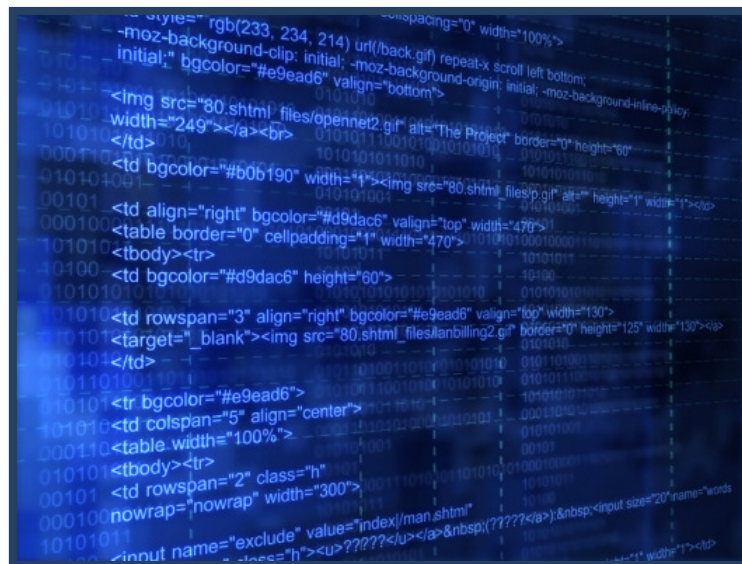
Maintenance services can be offered on an ad hoc basis or on proactive maintenance visits. Ad hoc based services are offered on customer request whereas proactive maintenance visits are offered on a monthly / bi-monthly / quarterly basis providing piece of mind as it can solve issues before they become problems. The support is provided by certified professionals and according to the agreement signed, response times can be guaranteed.



Custom Software Development

Using latest technology we develop custom applications for customers who are concerned about high standards. Our passionate team of programmers and analysts, analyze the requirements, develop, and deploy applications tailored to our customer needs. Using technologies such as MS C#, MS VB.NET, MS ASP.NET, HTML, Web 2.0, XML, Java, JavaScript, Ajax, Flash, Oracle Forms, Oracle Reports, and Oracle JDeveloper, customers rely on us to deliver applications of the highest standards. Most of all, we develop for the client and alongside with the client so the end product is built according to the requirements put on the table.

At ZEBRA we follow the de facto methodology SSADM (Structured Systems Analysis and Design Methodology) for the successful development of applications. We use many of the stages of SSADM throughout the systems development life cycle. SSADM is known as a systematic approach to the analysis and design of IT applications ensuring the effectiveness and quality of the applications to be delivered.



Website Development

Our trained and innovative developers are capable of building websites that look and feel the way our customer demand. Imagination and passion lead to creative designs and attractive websites. At ZEBRA we follow our own methodology derived from our knowledge and experience concerning website development and project management. With our customers' satisfaction being our number one priority, we develop websites following 7 key steps:

- Gather requirements through face to face meetings with the client;
- Document requirements and send them to the client for review and approval;
- Create a project plan so that the client knows what will be delivered and when;
- Create unique designs for the pages to be developed side by side with our customers;
- Provide Search Engine Optimization on web pages using the right meta tags and structure;
- Provide cross-browser testing so as the website is available to the maximum possible internet users;
- Provide Quality Assurance testing verifying (a) bug free delivery of website and (b) satisfaction of customer requirements.



www.aeliotis.com



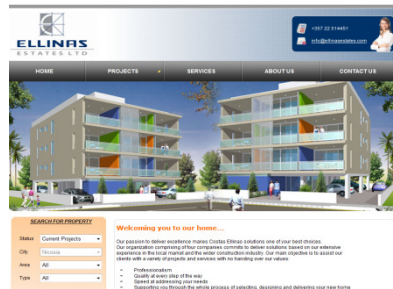
www.foot-forward.com



www.potamitismedicare.com



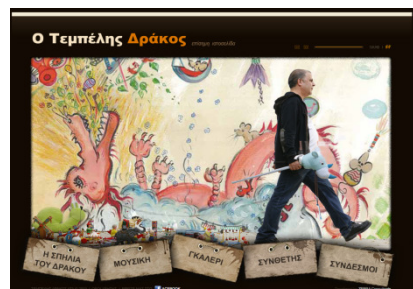
www.connectedsky.com



www.ellinasestates.com



www.tasiamarishotels.com



www.otempelisdrakos.com



www.stopfire.com.cy



www.iconhairdressing.com

Website Development services are also related to the following web based applications which are developed entirely by ZEBRA team:

- **zeContent** - a user-friendly Content Management System which helps in maintaining websites at reduced costs. Our web-based solution allows non-technical users as well as IT professionals to modify and update content, features and functionality at anytime from anywhere.



... as simple as that !!!

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- **zeCustomer** - our web based Customer Relationship Management package to help organizations develop profitable customer relationships by increasing sales and marketing performance and maximizing customer satisfaction and loyalty. It's about understanding, anticipating and responding to customers' needs. Send email and SMS campaigns as well as use customer's information to improve quality of service.



... customer satisfaction !!!

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- **zeCommerce** - an eCommerce System which enables companies to sell products and services online. No more delays in issuing invoices, process payment transactions and issuing of receipts. zeCommerce is an online 24hrs store with fully automated mechanisms for managing stock, orders and transactions quickly and above all securely.



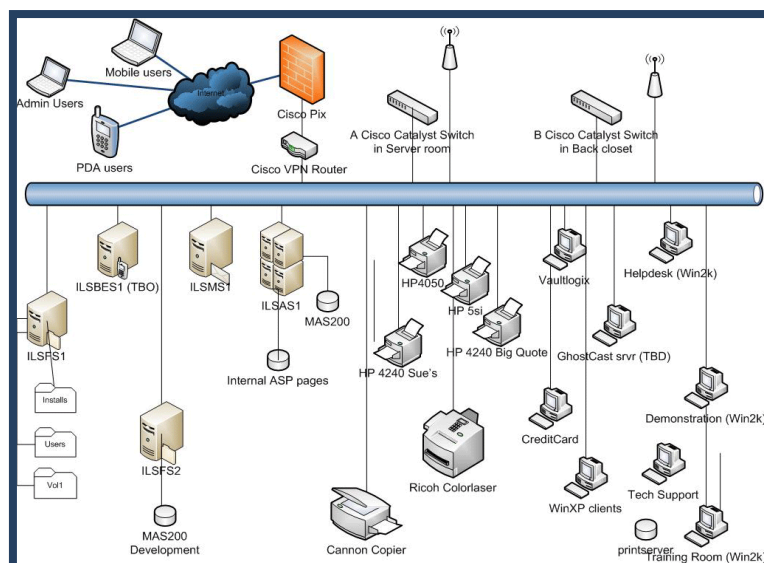
... the world in your cart !!!

All above products can be integrated together providing a robust platform for managing content, customers and products / services on the Web, Intranet or Extranet.

Systems Integration Services

A number of technologies exist today and many available solutions use those technologies. We can choose the right solutions for our customers and provide the necessary services in order to implement those solutions efficiently and effectively.

Whether our customers' needs are related to hardware, network, software or services, our skilled and experienced consultants will guide our clients through the right choice and help them build those systems which will add value to their business operations. Being partners with Microsoft, Oracle, Red Hat, Cisco, Acronis, VMware, Citrix and Zimbra enables us to implement turnkey solutions ranging from the design and implementation of technical infrastructures to the development and implementation of complex business applications. Our turnkey solutions are also supported by our exceptional project management services ensuring the quality of the projects we deliver.



Project Management

A successful project is considered the one delivered on time, in the expected quality and within the specified budget. We at ZEBRA Consultants can ensure the success of the projects we deliver.

A project is a set of actions which have an organized and controlled start, middle and end focusing to deliver a unique product or service. Project Management is the discipline of organizing and managing those actions and resources involved in such a way that the project is delivered on time, within the scope, in the expected quality and within the specified budget.

Our experienced project management team can help our customers successfully deliver complex IT projects in diverse technologies and markets. Our proven experience in turnkey solutions implementations ensures the successful delivery of our projects. In order to achieve that, we follow PRINCE2 (PProject IN Controlled Environments) methodology. PRINCE2 is an excellent project management framework which uses structured methods for managing a project.



	% Complete	Task Name	Duration	Start	Finish	Predecessors	Resource Group
1	100%	10NOA001_NovelsAgro Website Implementation	51 days	Mon 26/8/08	Mon 31/10/08		
2	100%	Project Kick-Off	0,25 days	Mon 26/8/08	Mon 26/8/08		
3	100%	Kick-Off Meeting and Sign-Off of Proposal	2 hrs	Mon 25/8/08	Mon 25/8/08		ZEBRA,NovelsAgro
4	100%	System Pre-Work	4 days	Tue 26/8/08	Fri 29/8/08		
5	100%	Pre-Work & Data Collection	4 days	Tue 26/8/08	Fri 29/8/08	3	NovelsAgro,ZEBRA
6	100%	Analysis Requirements Verification	1,5 days	Mon 1/9/08	Tue 2/9/08		
7	100%	Analysis Meeting - Requirements Verification	4 hrs	Mon 1/9/08	Mon 1/9/08	5	NovelsAgro,ZEBRA
8	100%	Meeting Minutes Verification	4 hrs	Tue 2/9/08	Tue 2/9/08	7	NovelsAgro,ZEBRA
9	100%	Website Design	13 days	Tue 2/9/08	Fri 19/9/08		
10	100%	HOME	14 hrs	Tue 2/9/08	Thu 4/9/08	8	ZEBRA
11	100%	PRODUCTS	20 hrs	Thu 4/9/08	Mon 8/9/08	10	ZEBRA
12	100%	Status Review Meeting 1	4 hrs	Mon 8/9/08	Tue 9/9/08	11	ZEBRA,NovelsAgro
13	100%	NEWS	4 hrs	Tue 9/9/08	Tue 9/9/08	12	ZEBRA
14	100%	EVENTS	4 hrs	Tue 9/9/08	Wed 10/9/08	13	ZEBRA
15	100%	TPS	4 hrs	Wed 10/9/08	Wed 10/9/08	14	ZEBRA
16	100%	RECIPES	4 hrs	Wed 10/9/08	Thu 11/9/08	15	ZEBRA
17	100%	FAQ	2 hrs	Thu 11/9/08	Thu 11/9/08	16	ZEBRA
18	100%	RESTAURANTS	2 hrs	Thu 11/9/08	Thu 11/9/08	17	ZEBRA
19	100%	PROFESSIONALS CONTACT FORM	1 hr	Thu 11/9/08	Thu 11/9/08	18	ZEBRA
20	100%	ABOUT US	1 hr	Thu 11/9/08	Thu 11/9/08	19	ZEBRA
21	100%	CONTACT US	2 hrs	Fri 12/9/08	Fri 12/9/08	20	ZEBRA
22	100%	TERMS AND CONDITIONS	1 hr	Fri 12/9/08	Fri 12/9/08	21	ZEBRA
23	100%	PRIVACY POLICY	1 hr	Fri 12/9/08	Fri 12/9/08	22	ZEBRA
24	100%	QUALITY POLICY	1 hr	Fri 12/9/08	Fri 12/9/08	23	ZEBRA
25	100%	REVIEWS	4 hrs	Fri 12/9/08	Mon 15/9/08	24	ZEBRA
26	100%	BOX	6 hrs	Mon 15/9/08	Mon 15/9/08	25	ZEBRA
27	100%	LOGIN	1 hr	Mon 15/9/08	Mon 15/9/08	26	ZEBRA
28	100%	REGISTER	4 hrs	Tue 16/9/08	Tue 16/9/08	27	ZEBRA
29	100%	CHECKOUT	6 hrs	Wed 17/9/08	Wed 17/9/08	28	ZEBRA
30	100%	ACCOUNT DETAILS	6 hrs	Wed 17/9/08	Wed 17/9/08	29	ZEBRA
31	100%	HISTORY	6 hrs	Thu 18/9/08	Thu 18/9/08	30	ZEBRA
32	100%	Status Review Meeting 2	4 hrs	Fri 19/9/08	Fri 19/9/08	31	ZEBRA,NovelsAgro
33	100%	Website Development & Applications Integration	16 days	Fri 19/9/08	Mon 13/10/08		
34	100%	ze-Portal	4 days	Fri 19/9/08	Thu 25/9/08	32	ZEBRA
35	100%	ze-Customer	4 days	Thu 25/9/08	Wed 1/10/08	34	ZEBRA
36	100%	ze-Content	4 days	Wed 1/10/08	Tue 7/10/08	35	ZEBRA
37	100%	ze-Accounts	4 days	Tue 7/10/08	Mon 13/10/08	36	ZEBRA
38	100%	Website Population	20 days	Mon 15/9/08	Mon 13/10/08		
39	100%	Prepare Content & Images	10 days	Mon 15/9/08	Mon 29/9/08	40FF-10 days	NovelsAgro
40	100%	Publish Content and Images	5 days	Mon 6/10/08	Mon 13/10/08	33FF	NovelsAgro
41	100%	User Acceptance Testing	14,5 days	Mon 13/10/08	Fri 31/10/08		
42	100%	Testing	10 days	Mon 13/10/08	Mon 27/10/08	40	NovelsAgro

Some of our Clients





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