# ZEBRA SERVICES — VALUE ADDED SERVICES FOCUSING ON CUSTOMERS NEEDS

## The missing piece to your business success puzzle

### How we differ

- Our People
  - Skilled
  - Passionate
  - Committed
- Our Approach
  - Innovative
  - Customer-driven
  - Flexible
- Our Results
  - Quality
  - Efficiency
  - Effectiveness

**Our mission is to drive our customers beyond their expectations.**

### Overview

We are always happy to help our customers at any level of their business operations to satisfy their needs. Our certified and experienced consultants are committed in providing qualitative services solving the challenges faced by our customers.

### Consulting Services

Consulting Services is our way of providing outsourcing services to companies that need highly skilled professionals in their own backyard. Our range of consulting services in the public, financial and retail markets is very broad and is mainly based on our partnerships with the leading IT vendors such as Microsoft, Red Hat, Oracle, Acronis, VMWare, Citrix, Zimbra and Cisco.

### Maintenance Services

Our maintenance services range from network administration, systems administration, database administration and applications maintenance. They can be offered on an ad hoc basis or on proactive maintenance visits. Ad hoc based services are offered on customer request whereas proactive maintenance visits are offered on a monthly / bi-monthly / quarterly basis providing piece of mind as it can solve issues before they become problems. The support is provided by certified professionals and according to the agreement signed, response times can be guaranteed.

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## Software Development

Using technologies such as C# .NET, VB .NET, ASP .NET, Java, HTML, Web 2.0, XML, JavaScript, Ajax, Flash, Oracle Forms, and Oracle Reports you can rely on us to deliver applications of the highest standards. Most of all, we develop for the client and alongside with the client so the end product is built exactly according to the requirements you put on the table. We follow de facto methodologies such as SSADM (Structured Systems Analysis and Design Methodology) throughout the systems development life cycle for the successful development of applications.

## Website Development

Our trained and innovative developers are capable of building websites that look and feel the way our customer demands. Imagination and passion lead to creative designs and attractive websites. With our customers' satisfaction being our number one priority, we develop websites using the packages of zecontent, zecommerce and zecustomer, which are web based applications developed entirely by the ZEBRA team, through 7 simple steps: Gathering the requirements through face to face meetings with the client, preparation of document requirements and sending them to the client for review and approval, creation of a project plan, creation of rapid prototypes side by side with our customers, provision of Search Engine Optimization on web pages, cross-browser testing and finally Quality Assurance testing verifying (a) bug free delivery of website and (b) satisfaction of customer requirements.

## Integration Services

ZEBRA as a Systems Integrator can choose the right solutions for you whether your needs are related to hardware, network, software or services. Our valuable partnerships enable us to implement turnkey solutions ranging from the design and implementation of technical infrastructures to the development and implementation of complex business applications.

## Project Management

Our experienced project management team in turnkey solutions implementation can help you successfully deliver complex IT projects in diverse technologies and markets. In order to achieve that we follow PRINCE2 (PRoject IN Controlled Environments) methodology which is an excellent project management framework using structured methods for managing a project.

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redhat.
ADVANCED BUSINESS PARTNER

Microsoft Partner

ORACLE PARTNER

vmware PARTNER
PROFESSIONAL SOLUTION PROVIDER

CITRIX PARTNER
Solution Advisor

Acronis
COMPUTE WITH CONFIDENCE
CERTIFIED PARTNER

Zimbra PARTNER

CISCO PARTNER
Registered

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